

Using the *On Call*[®] Care Alliance Web Portal and PC App



Step 1: Setting up

IMPORTANT:

The *On Call*[®] Care Alliance web portal and PC application is intended for use with *On Call*[®] blood glucose meters. The PC Application must be used with the *On Call*[®] data transfer cable to add data.

1.

Go to www.oncallcarealliance.com and sign up for an account by clicking the “I don’t have an account” link. Pick “Patient” and fill out the registration form

2.

Once logged into the portal, go to the Sync page. A link to download the PC App installation files is available.



3.

Select the “Download the *On Call*[®] Care Alliance PC App to Sync Data” link. Download and install the application.

[Download the On Call[®] Care Alliance PC App to Sync Data](#)

Step 2: Syncing Data to the Portal with the PC Application

1.

Open the PC Application. Insert the *On Call*[®] Data Transfer Cable to your PC and the other end to your *On Call*[®] meter.

2.

Login to the PC Application using the same email and password you used to register for the portal.

On-Call Care Alliance
Login to sync your readings

Enter your email address

Enter your password

3.

On most *On Call*[®] meters, the Select the green “Sync Device” button to begin the data transfer.

On-Call Care Alliance

We have confirmed that this device is associated to your account and your data is ready to sync.

SYNC YOUR DEVICE

4.

You will receive a success message once the data has finished transferring. It will be automatically added to your account in the portal.

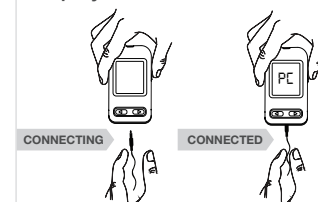
On-Call Care Alliance

The data from the device has successfully synced.

GO TO MY PORTAL

NOTE:

If the PC App states that no meter is connected, close the application, ensure the meter is properly plugged into the USB cable, and try again. The meter should display “PC” on-screen.



Step 3: Sharing Your Data with Your Support Team and/or Healthcare Provider

1.

Go to the Sharing section of the portal. Click on the “New Invite” button to send a new invitation to anyone on your support team, other patients, or a healthcare provider.

Data Sharing

Measures Pending invites

NEW INVITE

2.

Complete all details of the New Invite form and click “Confirm” to send.

Invite someone to your team

It's nice to know that more people are looking out for you!

First name:

Last name:

Email:

User type:

Please select invitation type

CONFIRM Cancel

3.

The sent invite will appear in the list of “Pending Invites” under “Sent” if you would like to cancel the invite before it is accepted or declined.

User type	Invitation status	Actions
Patient	Pending	Cancel invite
Support Team	Pending	Cancel invite

4.

If your invitation is accepted, the person you invited will appear from the list of “Members” under “People Who Support Me.” They will have access to view your data.

User type	Invitation status	Actions
Patient	Registered	Remove
Healthcare Provider	Registered	Remove



aconlabs.com

US Sales: 858.875.8027
Corporate: 858.875.8000