

REF G125-12L

English

### PRINCIPLE AND INTENDED USE

The *On Call<sup>®</sup> Pro* Control Solution contains a known concentration of glucose. It is used to confirm that the *On Call<sup>®</sup> Pro* Test Strips and *On Call<sup>®</sup> Express Pro* or *On Call<sup>®</sup> Pro* Blood Glucose Meter are working together properly and that you are performing the test correctly.

You should perform a quality control test:

- Before you use the meter for the first time. This will help you get used to this test.
- Before using a new box of test strips.
- When you suspect that the meter or test strips are not working properly.
- When you suspect that test results are inaccurate, or if they do not match how your patient feels.
- If you suspect the meter is damaged.
- At least once a week.
- After cleaning the meter.
- According to the guidelines of your institution.

Three levels of control solution are available. They are Control Solution 0, Control Solution 1 and Control Solution 2. Control Solution 1 is sufficient for most needs, but you should consult the policies of your institution. If you think the meter or strips may not be working correctly, you may also want to do a level 0 or level 2 test.

### COMPOSITION

Control Solution 0 contains less than 0.1% glucose (active ingredient), Control Solution 1 contains less than 0.2% glucose (active ingredient) and Control Solution 2 contains less than 0.4% glucose (active ingredient). All have preservatives in an aqueous based mixture.

### STORAGE AND HANDLING

- Store in a cool, dry place between 41-86 °F (5-30 °C) and 10-90% relative humidity and keep out of direct sunlight.
  - Do not freeze or refrigerate.
  - If the control solution is cold, do not use until it has warmed to room temperature.
  - Do not use control solution after the unopened expiration date printed on the bottle.
- Note:** All expiration dates are printed in Year/Month format. 2015/01 indicates January, 2015.
- Use the control solution only for 6 months after you first open the bottle. After 6 months it will expire. Write the opened expiration date on the bottle label after opening.

### PRECAUTIONS

- For *in vitro* diagnostic use. Use the control solution only to test outside the body. Do not swallow or inject. For professional use only.
- Shake well before using.
- To get accurate results, do control solution testing between 50 and 104°F (10-40°C).
- The control ranges shown on the test strip vial (or on the foil pouch) are not a recommended range for your patients' blood glucose level. Personal blood glucose target ranges should be determined by the treating physician.
- Do not touch the end of the test strip to the control solution bottle. This could cause contaminants to enter the control solution bottle.
- Use the *On Call<sup>®</sup> Pro* brand control solution only with *On Call<sup>®</sup> Pro* test strips and *On Call<sup>®</sup> Express Pro* or *On Call<sup>®</sup> Pro* meter.

### MATERIALS PROVIDED

- Control Solution
- Package Insert

Please contact Customer Support at 1-800-838-9502 for more information on obtaining a control solution kit.

### MATERIALS REQUIRED BUT NOT PROVIDED

- Meter
- Test Strips

### INSTRUCTIONS FOR USE

1. Insert a new test strip to turn on the meter. Refer to the meter's User's Manual for details on how to record the result as a quality control test, and more details on operating the meter.
2. Shake the control solution bottle thoroughly.
3. Squeeze the control solution bottle gently. Discard the first drop. If the tip clogs, tap the tip gently on a clean, hard surface, shake again, and then use.
4. Squeeze out a second small drop on a clean nonabsorbent surface. Touch the sample tip of the test strip to the control solution drop. Ensure the strip gets enough sample.  
**Notes:** Do not apply control solution to the test strip directly from the bottle.  
If you applied the control solution sample but do not see the starting of the count down, you may reapply a second drop within 3 seconds.
5. Read the result from the meter display.

### EXPECTED RESULTS

Make sure the control solution test results are within the control range. The ranges for CTRL 0, CTRL 1 and CTRL 2 are displayed on the test strip vial (or on the foil pouch). For confirmation of results, Control Solution 0 tests should fall within the CTRL 0 range. Control Solution 1 tests should fall within the CTRL 1 range. And Control Solution 2 tests should fall within the CTRL 2 range. If the test results are within the respective ranges, this means the Blood Glucose Monitoring System is working properly and you are performing the procedure correctly.

If the control solution test results do not fall within the respective ranges:

- Check the expiration date of the test strip and control solution. Make sure that the test strip vial and the control solution bottle have not been opened for more than 6 months. Throw away any expired test strips or control solution.
- Make sure the temperature in which you are testing is between 50 and 104 °F (10 and 40 °C).
- Make sure that the test strip vial and the control solution bottle have been tightly capped.
- Make sure that you are using *On Call<sup>®</sup> Pro* brand control solution.
- Make sure that you followed the test procedure correctly.

After checking everything listed above, repeat the control solution test with a new test strip. If your results still fall outside the range indicated on the test strip vial label or on the foil pouch, the meter may not be working properly. DO NOT use the system to test blood. Contact Customer Support for help. For complete instructions, please refer to the User's Manual included with the meter. For additional questions or issues with this product, please contact Customer Support at 1-800-838-9502, 24 hours a day, 365 days a year.



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